



Terms & Conditions

Equipment Requirements: Air source heat pumps must be listed on the Mass Save Heat Pump Qualified Product List. Refer to [MassSave.com/HPQPL](https://masssave.com/HPQPL). Integrated controls must be listed on the integrated control qualified product list. Refer to [MassSave.com/ICGPL](https://masssave.com/ICGPL)

Rebate Form: This rebate form must be filled out completely, truthfully, and accurately. The customer must date and submit the completed rebate form along with all required documentation for specific rebates and/or incentives. By submitting the rebate form, the customer agrees to abide by these Terms and Conditions. Program is subject to change without prior notice, including rebates and incentive levels.

Time Limit: Qualifying units for equipment rebate must be purchased and installed between January 1, 2023 and December 31, 2023. Applications must be postmarked by February 29, 2024.

Payments: From the time the rebate form is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing. For customers that wish to designate their rebate payment directly to their contractor, contractors must first register with and be approved by The Sponsors of Mass Save. If contractors are not registered and approved, or if the payee information is different from the account holder information, additional time will be needed for payee verification.

Geographic Requirements: Offers valid only for residential customers in Massachusetts where Berkshire Gas, Cape Light Compact, Eversource, Liberty, National Grid, or Unitil is the Program Sponsor.

Rebate Limitations: This rebate is only available to existing account holders and is not applicable to new construction project. Installation must be completed by a participating Mass Save Heat Pump Installer Network Contractor to be eligible for rebates. This rebate is only available to residences that are occupied full time during the winter heating season. This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This limitation does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the total installation cost and may be subject to change without notice.

Proof of Purchase: A copy of the customer's invoice listing the total cost by system of the purchased equipment must accompany each rebate form. The invoice must indicate the equipment outdoor and indoor unit model numbers, installation date and address, total install cost and proof of payment.

Approval and Verification: The participating Sponsor reserves the right to conduct field inspections to verify installations prior to payment.

Tax Liability: Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Endorsement: Sponsors do not endorse any particular manufacturer, product, system design or technology in promoting these offers.

Limitation of Liability: Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Liability & Release: As part of the consideration for participating in the program, customer hereby releases and shall indemnify, hold harmless and defend the program Sponsors, their affiliates and member utilities and energy efficiency service providers, and the rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of the equipment at the premises or any material and labor required for such installation.

Warranties: SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program administrators make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Electric Benefits: Other than the energy cost savings realized by customer, the Sponsor is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation or program, and customer waives, and agrees not to seek, any right to the same.



2023

Residential air source heat pump rebate form



Up to \$10,000 per home

2023 residential air source heat pump rebate form

To receive your rebate faster, submit online at [MassSave.com/Savings](https://masssave.com/Savings)

Required documents

- Completed and signed rebate form
- Copy of your invoice from a contractor participating in the Mass Save Heat Pump Installer Network (HPIN) attached, including:
 - Contractor Name and Address
 - Outdoor and Indoor Equipment Model Numbers
 - Integrated Control Model Number(s)
 - Installation Date
 - Installation Address
 - Total Install cost for each system
 - Proof of Payment
- Completed and signed Whole-home verification form, if pursuing Whole-home rebate

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CUSTOMER INFORMATION

Residential Electric/Gas Utility or Energy Efficiency Provider

Berkshire Gas
 Cape Light Compact
 Eversource
 Liberty
 National Grid
 Until

Electric Account Number: _____ Natural Gas Account Number: _____

Is this property occupied by an owner or a renter? Owner Renter Assessment Site ID:* _____

Account Holder Name: _____ Phone: _____ Email Address: _____

Installation Address: _____ City: _____ State: _____ ZIP: _____

Housing Type: Single-Family (1-unit, detached) 2-4 unit complex 5+ unit complex
 Customers in 5+ unit complexes, including 1-4 unit buildings that are part of larger complexes, are not eligible for whole-home rebates.

*Assessment Site ID provided during Home Energy Assessment.

INSTALLER INFORMATION (MUST PARTICIPATE IN THE MASS SAVE HEAT PUMP INSTALLER NETWORK)

Company Name: _____ HPIN Company ID: _____

Contact Person: _____ Phone: _____ Email Address: _____

Mailing Address: _____ City: _____ State: _____ ZIP: _____

Payee for Rebate if Different From Customer Installer Other

PAYEE FOR REBATE (IF OTHER SELECTED ABOVE)

Payee Name: _____ Phone: _____ Email Address: _____

Mailing Address: _____ City: _____ State: _____ ZIP: _____

If rebate is being assigned to someone other than the account holder, please see terms and conditions.

REBATES AVAILABLE

Equipment Type	Rebate Type	Efficiency Requirements	Additional Requirements	Rebate Amount
Air Source Heat Pumps	Whole-home	Refer to MassSave.com/HPQPL	Heat pumps must be used as the sole source of heating during heating season. Whole-home verification form must be completed and signed. Demonstration of sufficient weatherization is required.	\$10,000 per home
	Partial-home		If pre-existing oil, propane or natural gas system will remain in place, integrated controls must be installed.	\$1,250 per ton, up to \$10,000 per home

*Heat pumps installed for whole-home heating and cooling that do not meet the weatherization requirement may be eligible for partial-home rebate amounts. Customers in 5+ unit complexes, including 1-4 unit buildings that are part of larger complexes, are not eligible for whole-home rebates

EQUIPMENT INSTALLED (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION)

Pre-Existing Heating Type: Oil Propane Electric Resistance Natural Gas

Fully replacing pre-existing heating system? (must provide Whole-Home verification form to qualify for whole-home rebate) Yes No

Integrated Control Model #: _____ Switchover Temperature (°F): _____

Install Date	AHRI Certified Reference #	AHRI Cooling Capacity BTUs	# of Tons (1 ton = 12,000 BTUs)
			0.00
			0.00
			0.00

If installed in a multi-family home with 2-4 units, how many units will the heat pump system(s) heat and cool? N/A 2 3 4

CUSTOMER ACCEPTANCE OF TERMS

I certify that all statements and information, including any attachments, made in this rebate form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the Terms and Conditions on this form. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.

→ Customer Signature: _____ Date: _____

2023 residential air source heat pump rebates

Save with rebates on air source heat pumps installed by a contractor participating in the Mass Save Heat Pump Installer Network between January 1, 2023 and December 31, 2023.

Offer only for heat pumps replacing existing oil, propane, electric resistance or natural gas as the primary heating source. Rebate not to exceed purchase price. Limit one (1) whole-home rebate per home, maximum of \$10,000.

To view the complete Heat Pump Qualified Products List, please visit [MassSave.com/HPQPL](https://www.mass.gov/info-details/mass-save-heat-pump-qualified-products-list)

To view the complete Integrated Controls Qualified Products List, please visit [MassSave.com/ICQPL](https://www.mass.gov/info-details/mass-save-integrated-controls-qualified-products-list)

How It Works

- Prepare your home:*** Taking steps to air seal and insulate your home will ensure that it is ready for your new heat pump system and will help reduce overall energy consumption. Learn more at [MassSave.com/EfficiencyFirst](https://www.mass.gov/info-details/mass-save-efficiencyfirst)
- Work with a Mass Save heat pump installer:** Heat pumps work best when correctly sized and designed for your home. Working closely with a qualified contractor will help ensure your system is designed to meet your heating and cooling needs. Find a qualified installer at [MassSave.com/FindAHeatPumpInstaller](https://www.mass.gov/info-details/mass-save-find-a-heat-pump-installer)
- Consider financing:** Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](https://www.mass.gov/info-details/mass-save-heat-loan)
- Claim your rebate:** Upon completion of installation, claim your rebate by submitting all required documentation.

Online:
[MassSave.com/Savings](https://www.mass.gov/info-details/mass-save-savings)

Mail:
Mass Save Residential Heating & Cooling Program
P.O. Box 2528
Manchester, CT 06045

***Demonstration of sufficient weatherization is a requirement for whole-home rebates. Refer to the Whole-Home Heat Pump Verification Form for details.**